

Incident Management

Periscope's I.R.I.S Software enables organisations to capture incident information in a structure format directly to the I.R.I.S SQL database. These user configurable reports have extensive workflow functionality which ensures that only relevant information is requested. Authorised staff can export the incident data to a Microsoft xls for immediate analysis, or they can use preconfigured reports that can be scheduled for particular dates.

Integrated

I.R.I.S is a fully integrated software solution that has diverse applications. It enables organisations to simplify and improve the management of their:

- OH&S Incidents & Near Misses
- Operational Incidents
- Environmental Incidents
- Potential Claims
- Customer Complaints
- Hazard Identifications

Reliable

I.R.I.S is built upon a stable SQL database that records and retains all information and activities providing a reliable audit trail that can be scrutinised by internal or external auditors. Significantly, should the need arise, an organisation can demonstrate that a incident report was completed by a specific person, including the date and time and the report was made.

Contact Us

For further information please contact a Periscope Consultant on (03) 9819 6176 or 0419 557 868 or email ian@pericons.com.au

Intuitive

Periscope understands that every organisation is unique and needs software that can be quickly configured to mimic and improve existing incident reporting systems. Periscope's consultants can configure I.R.I.S to give instant feedback to users. Clients have full control over workflows, layout and language. If desired, with minimal training, clients can undertake their own system configuration.

Secure

I.R.I.S makes the most of the Internet's most valuable feature, access. Using 128 bit encryption and MD5# personal authentication, Periscope provides a high level of security and information integrity. Within the software there is an extensive range of security options including:

- anonymous
- tracked
- individually secured reports (each record has its own password)
- make private so that only key stakeholders are aware of an incidents existence.